



Sergio Sa Filho

Project Manager | Software Engineer

www.serginho.org

Fremont,
California, USA

Mobile: +1 415 342 7670
Email: resume@serginho.org

Profile

Background

Sergio **joined Accenture** in April **2017** and joined the Google Account to design and implement a Java Stubby RPC Client. Today, he is an Application Developer Specialist Associate Manager and is responsible for project plans, project acquisitions, project compliance, writing and reviewing proposals, SOW, PRD, PDD, evaluating requirements from stakeholders, architecture design, writing code, code reviews, resource allocation, pricing and providing status reports to stakeholder & senior managers.

As a Software Engineer (2017), Sergio implemented the Pixel API to allow subscription for Marketing Emails to Pixel Phone users. After Pixel API, other products used the same methodology to target different products for the Hardware Team (Pixelbook, Pixel Slate, etc).

In June **2018**, he was **promoted** to Associate Manager for proactively leading different teams to deliver client requirements since January 2018.

In **2019**, joined the Google Fiber Team to manage and lead the Internal Customer Service Platform. Currently is responsible for managing dashboards, KB articles, lead, assign and prioritize tasks to the offshore team, project plan and status report to stakeholder & senior managers. Provides additional assistance to the Hardware Team and project acquisition by reviewing of proposals and resource evaluations.

Projects & Experience

Google Fiber (January 2019 - present)

Role: Project Manager | Software Engineer

- Manage and lead the team to provide Internal Customer Service, KB articles, assign and prioritize tasks, project plan, status report, etc.

Technical Support (January 2018 - present)

- Provides technical support for projects acquisition, revision of requirements, project plan to meet new deadlines and pricing.
 - Projects: AoG, GLAM, Jacquard, Blackbird, Dreamliner, Pixelbook, Pixel Slate, Lens, SEO, Solis, Android Tips and NPS Survey.

Pixel Email Marketing, Dashboard & Hardware Team (August 2017 - December 2018)

Role: Project Manager

- Managed the delivery for the dashboard and maintenance for all hardware products (Pixel 2 & 3, Pixelbook, Slate, Home and others).
- Responsible for the Pixel Email Marketing launch and plan for Pixel 2 & 3, Pixelbook and Slate.
- Lead the GDPR/ARI Integration for the email consent moment log for users that lives in Europe (required by law). This required working with engineers, create documents, implement code changes and tests. Products: Pixel, Pixelbook and Pixel Slate.

Surveys Qualtrics API & Dashboard (December 2017 - March 2018)

Role: Project Manager | Software Engineer

- Designed and leaded the implementation for the Surveys Qualtrics API.
- Responsible for the Surveys Dashboard project plan, client requirements and writing proposals.

Pixel API & Hardware Team (June 2017 - October 2018)

Role: Software Engineer

- Designed and implemented the Pixel API.
 - Pixel API is responsible for saving the user Email Preference for Pixel Phone to be able to send Marketing Emails.
 - Pixel Life Cycle also englobes sending emails and dashboard reports.
 - Technologies used: Java, RPC Stubby Calls, PrefStore, Checkin Service, Gamma, Spanner DB, PROTO & others.
- Pixelbook API was implemented by Accenture and completed by Google Engineers.
- Maintenance and support is also provided by Accenture when needed (e.g. implementation to support new countries).

Skills & Interests

Functional

- Project Delivery & Management
- Software Arch. & Dev.
- Database Modeling
- Research & Development
- Leadership

Tech Core

- Java
- Databases
- RESTful API
- Google Tools
- PDD, PRD, SOW

Certifications

- Certified ScrumMaster® (CSM®)
- ICAgile Certified Professional (ICP)

Interests

- Project Delivery, Management & Acquisition
- Product Owner, Innovation